

AREA COVERED	SERVICES INCLUDED	GROUP OR ORGANIZATION	WEB ADDRESS / EMAIL ADDRESS
VICTORIA			
Nationwide	<p>Phone Counselling 1800-737-732 Online Counselling via website 24 Hour counselling service by qualified professional counsellors National sexual assault, domestic and family violence counselling service 24 hours a day 7 days a week</p>	<p>1800Respect Nationwide 1800-737-732 Counselling</p>	<p>www.1800respect.org.au Contact form on website.</p>
Nationwide	<p>Helpline 1300-657-380 counsellors@asca.org.au Helpline Mon - Sun 9am - 5pm EST ASCA is an Australian body which advances the health and wellbeing of people and communities affected by childhood trauma, for this and for future generations. Professional support line Professional short term counselling Referrals for ongoing support.</p>	<p>Adults Surviving Child Abuse (ASCA) Nationwide 1300-657-380 Counselling 02-8920-3611 Office</p>	<p>www.asca.org.au admin@asca.org.au</p>
Nationwide	<p>Helpline 02-6273-4885 We are an alliance of existing groups and individuals supporting people raised in institutional / out-of-home care in Australia in the 20th Century. Join us and find support.</p>	<p>Alliance for Forgotten Australians Nationwide 02-6273-4885</p>	<p>www.forgottenaustralians.org.au</p>
Nationwide	<p>Helpline 1800-272-831 rc@bravehearts.org.au On Monday 12 November 2012 the Prime Minister Julia Gillard announced a Royal Commission into Child Sexual Assault. Our organisation can provide general advice on how to share your story. We can assist you with drafting a written statement. Attend private sessions as your support person. Provide support and advice if you are involved in a public enquiry. ON our website we have a dedicated Royal Commission page with info and new updated as it happens.</p>	<p>Bravehearts Nationwide 1800-272-831 Office / Helpline</p>	<p>www.bravehearts.org.au admin@bravehearts.org.au</p>
Nationwide	<p>Helpline 1800-008-774 support@clan.org.au CLAN supports anyone who grew up in a home or institutionalised "Care" foster home. Please visit our website for help and support</p>	<p>Care Leavers Australian Network Nationwide 1800-008-774 Office / Helpline</p>	<p>www.clan.org.au support@clan.org.au</p>

if you were affected by institutional abuse.

Nationwide	Helpline 1800-040-509 Freephone We were established in 1987 to address the issues surrounding the deportation of children from Britain. In the post war period children as young as three years old were shipped to Canada, New Zealand, the former Rhodesia and Australia, in a practice that continued as late as 1970. today we can help with Family Resteration Funds Retrieving files from governments Obtaining birth certificates Family research worldwide Professional counselling	Child Migrants Trust Nationwide 1800-040-509 Office / Helpline	www.childmigrantstrust.com
Nationwide	Helpline 1800-55-1800 24 Hour helpline 7 days a week FREE 24 hour counselling service for young people aged 5 to 25 years. Counselling is offered by phone, email or over the web. Web counselling times for A.C.T. are Mon to Fri 1pm - 11pm Sat & Sun 11am to 11pm Children and teens have separate email sections on the website.	Kids Helpline Nationwide 1800-55-1800 Office / Helpline	www.kidshelp.com.au
Nationwide	Helpline 07-3636-5206 24 hours Living Well is an Australian resource which offers a tange of services Specifically desidned to assist MEN who have experienced sexual abuse or sexual assault. Telephone counselling, FREE online counselling, email & text counselling. Online groups soon to be available. Please see website for more details.	Living well Nationwide Contact no 07-3636-5206	www.livingwell.org.au
Nationwide	Helpline 1300-364-277 We are a non profit community organisation assisting Australians to build strong and positive relationships. FREE and comprehensive support for survivors of child sexual abuse who take part in or are affected by The Royal Commission Into Institutional Responses to Child Sexual Abuse, see website for more details on this. Find and Connect service - will help Australians and Former Child Migrants to trace their history and understand the reasons why they were placed into care. For more details call 1800-161-109 . Counselling family & Individual	Relationships Australia Nationwide 1300-364-277 Office / Helpline 1800-161-109 Find & Connect	www.racr.relationships.org.au

Family dispute resolution service

Nationwide	Helpline 1800-211-028 Helpline 8am - 8pm EST Royal Commission Counselling Australia is a national telephone counselling, information and referral service for anyone who is considering, or making a statement to the Royal Commission into Institutionalised Responses to Child Sexual Abuse. Those who are impacted by the work of the Royal Commission or who have family or friends participating in the Royal Commission are also welcome to ring.	Royal Commission into Institutional Responses to Child Abuse GPO Box 5283 Sydney NSW 2001 1800-211-028 Office / Helpline 61-2-8815-2319 for Overseas www.childabuseroyalcommission.gov.au registerinterest@childabuseroyalcommission.gov.au www.royalcommissioncounselling.org.au
Nationwide	Helpline 1300-657-380 (ASCA) Operates Mon - Sun, 9am - 5pm EST Survivors & Mates Support Network (SAMSN) is a non profit organisation working to increase public awareness of the effects that childhood sexual abuse can have on men in their adult lives. Support groups and Workshops are available but only in Sydney NSW at this present time.	Survivors and Mates Support Network Nationwide 0439-838-787 Office www.samsn.com.au support@samsn.com.au
Nationwide	Helpline 1800-695-463 24 Hours In any relationship there are things that are black and white and there are grey areas. The Line helps you navigate those grey areas, so you can enjoy healthy and respectful relationships and recognise the behaviour that "Crosses the Line". Weekly online forum, 2 hours closed online forum to discuss some of the edgier issues to do with relationships. This is NOT a counselling service.	The Line Nationwide 1800-695-463 Helpline
State-Wide	Crisis Helpline 1800-806-292 The Victoria CASA forum is a peak body of 15 centres against sexual assault. Together we work to ensure that women, children and men who are victims/survivors of sexual assault have access to comprehensive and timely support. Emergency or crisis care Information and advocacy Counselling and support Group work & telephone counselling	CASA State-Wide Victoria 1800-806-292 Office/ Helpline www.casa.org.au ahcasa@thewomens.org.au
State-Wide	TOLL FREE 1800-015-188 State-Wide 03-9928-9600 Email wdvcs@wdvcs.org.au We are a state wide not for profit	Women's Domestic Violence Crisis Service of Victoria State-Wide Victoria www.wdvcs.org.au wdvcs@wdvcs.org.au

service for women and children experiencing violence and abuse from a partner or ex partner, another family member or someone close to them. We provide a FREE crisis line 24 hours a day. Emergency accommodation. Outreach services and advocacy plus support services to allow women and children to become and stay free from violence.

03-9928-9600 Office / Helpline

State-Wide

Helpline 1300-134-130

inforequests@wire.org.au

WIRE stands for Women's Information and Referral Exchange. We are a Victoria wide FREE generalist information, support and referral services run by women for women. When you contact us we will take the time to listen to your story, to understand your unique situation as a women and help you to explore your best options.
Information Centre West Melbourne
Live Caht support
Advocacy and research

WIRE Women's Information and Referral Exchange Inc.
372 Spencer Street
West Melbourne
Victoria 3003
03-9348-9416 Office.

www.wire.org.au

wire@wire.org.au

State-Wide

FREECALL 1800-755-988

We provide services and responses to issues of family violence in culturally and linguistically diverse communities.
Family violence support
Culturally appropriate support
Family relationship support
Prevention and early intervention
Crisis intervention
Advice and information
Assistance with accommodation
Help obtaining financial support
Assistance with legal issues
Help with immigration issues
Court support
Therapeutic group work
We speak over 20 languages

In Touch Multicultural Centre
Against Family Violence
State-Wide
03-9413-5600 Office

www.intouch.asn.au

admin@intouch.asn.au

Ballarat

Helpline 1300-364-277

Local helpline 03-5337-9222

RAV is a community-based not for profit organisation with no religious affiliations. Our services are for all members of the community as family violence affects people from all walks of life. We offer counselling at our RAV centres. Counselling sessions are totally confidential and non judgemental.

Relationship Australia - Victoria
1025 Sturt Street
Ballarat
Victoria 3350
03-5337-9222 Office / Helpline

www.relationshipsvictoria.com.au

www.relationshipsvictoria.com.au/view-location/location/6

reception@rav.org.au

Bendigo

Local helpline 03-5441-0430

FREECALL 1800-806-292

Loddon Campaspe Centre
Against Sexual Assault

www.casalc.com.au

casa@casalc.com.au

We respond to the needs of both recent and past survivors of sexual assault. Providing counselling at our offices in **Bendigo, Maryborough, Kyabram, Kyneton and Echuca.** Telephone crisis counselling Mon - Fri 9am to 4,30 pm
Support groups are available

PO Box 764
Bendigo
Victoria 3552
03-5441-0430 Office / Helpline.

Berwick

Helpline 1300-364-277
Local helpline 03-8768-4111
RAV is a community-based not for profit organisation with no religious affiliations. Our services are for all members of the community as family violence affects people from all walks of life. We offer counselling at our RAV centres. Counselling sessions are totally confidential and non judgemental.

Relationship Australia - Victoria
1-2, 38 Clyde Road
Berwick
Victoria 3806
03-8768-4111 Office / Helpline
www.relationshipsvictoria.com.au
www.relationshipsvictoria.com.au/view-location/location/9

reception@rav.org.au

Boronia

Helpline 1300-364-277
Local helpline 03-9725-9964
RAV is a community-based not for profit organisation with no religious affiliations. Our services are for all members of the community as family violence affects people from all walks of life. We offer counselling at our RAV centres. Counselling sessions are totally confidential and non judgemental.

Relationship Australia - Victoria
83 Boronia Road
Boronia
Victoria 3155
03-9725-9964 Office / Helpline
www.relationshipsvictoria.com.au
www.relationshipsvictoria.com.au/view-location/location/1

reception@rav.org.au

Camberwell

Helpline 1300-364-277
Local helpline 03-8573-2222
RAV is a community-based not for profit organisation with no religious affiliations. Our services are for all members of the community as family violence affects people from all walks of life. We offer counselling at our RAV centres. Counselling sessions are totally confidential and non judgemental.

Relationship Australia - Victoria
450 Burke Road
Camberwell
Victoria 3124
03-8573-2222 Office / Helpline
www.relationshipsvictoria.com.au
www.relationshipsvictoria.com.au/view-location/location/14

reception@rav.org.au

Cranbourne

Helpline 1300-364-277
Local helpline 03-5990-1990
RAV is a community-based not for profit organisation with no religious affiliations. Our services are for all members of the community as family violence affects people from all walks of life. We offer counselling at our RAV centres. Counselling sessions are totally confidential and non judgemental.

Relationship Australia - Victoria
Unit 2/199 High Street
Cranbourne
Victoria 3977
03-5990-1990 Office / Helpline
www.relationshipsvictoria.com.au
www.relationshipsvictoria.com.au/view-location/location/2

reception@rav.org.au

East Bentleigh

Crisis Line 03-9594-2289
FREECALL 1800-806-292
At SECASA we provide services

South Eastern Centre Against Sexual Assault (SECASA)
11 Chester Street
www.secasa.com.au
secasa@southernhealth.org.au

within the Mornington peninsula:
City of Frankston, Bayside, Port Philip, Stonnington Glen Eira and Kingston. We also work in the cities of **Greater Dandenong, Casey** and **Cardinia** growth Corridor.

We offer a range of services such as counselling for victims / survivors of sexual assault for children & adults, male or female whether the assault took place recently or in the past. Art Groups, support groups and a male weekend retreat.

East Bentleigh
Victoria 3165
03-9928-8741 Office.

Footscray

Helpline 03-9687-5811

WestCASA has counsellors who listen, believe and support you. Strength to Strength support group for women who have experienced family or sexual abuse in their lives. these 8 week groups are run by two experienced counsellors FREE of charge.

Trauma therapies available such as shiatsu or yoga. Please see website for further details

West Centre Against Sexual Assault.
53 Ballarat Road
Footscray
Victoria 3011
03-9687-8637 Office

www.westcasa.org.au
info@westcasa.org.au

Geelong West

Helpline 1800-806-292

We provide FREE and confidential specialist counselling for women, men, young people and children who have experienced sexual assault and or family violence either recently or in the past.

Childrens program (0 - 12 years)

Youth program (13 - 21 years)

Adult program 22 years plus

Barwon Centre Against Sexual Assault
Level 1
59-63 Spring Street
Geelong West
Victoria 3218
03-5222-4318 Office

admin@barwoncasa.org

www.geelongaustralia.com.au/directory/item/21133.aspx

Greensborough

Helpline 1300-364-277

Local helpline 03-9431-7777

RAV is a community-based not for profit organisation with no religious affiliations. Our services are for all members of the community as family violence affects people from all walks of life. We offer counselling at our RAV centres. Counselling sessions are totally confidential and non judgemental.

Relationship Australia - Victoria
3/25-33 Grimshaw Street
Greensborough
Victoria 3088
03-9431-7777 Office / Helpline

reception@rav.org.au

www.relationshipsvictoria.com.au
www.relationshipsvictoria.com.au/view-location/location/3

Heidelberg West

After Hours Emergency 13-12-78

Helpline 03-9450-0900

Our mission at the Childrens Protection Society is to break the cycle of abuse and neglect in families and to improve the live chances and choices for all children. Our services include: Sexual abuse counselling and prevention program. Support and counselling to families

Childrens Protection Society
70 Altona Street
Heidelberg West
Victoria 3081
03-9450-0900 Office / Helpline.

www.cps.org.au
cps@cps.org.au

who have been affected by child sexual abuse.

Heidelberg West	Helpline 03-9496-2240 The Northern Centre Against Sexual Assault is 1 of 15 centres in Victoria funded by the Department of Human Services. Offering services in the northern metropolitan region of Melbourne covering Banyule, Darebin, Nillumbik and Whittlesea. FREE therapeutic services for men, women and young people over 12 years who have experienced assault recently or in the past. 24 hour crisis care for recent victims over the age of 17. We also offer counselling, group work and advocacy.	Northern Centre Against Sexual Assault (NCASA) Building 26 Repatriation Hospital 300 Waterdale Road Heidelberg West Victoria 3081 03-9496-2240 Helpline / Office	www.austin.org.au/northerncasancasa@austin.org.au
Kew	Helpline 1300-364-277 Local helpline 03-9261-8700 RAV is a community-based not for profit organisation with no religious affiliations. Our services are for all members of the community as family violence affects people from all walks of life. We offer counselling at our RAV centres. Counselling sessions are totally confidential and non judgemental.	Relationship Australia - Victoria 46 Princess Street Kew Victoria 3101 03-9261-8700 Office / Helpline www.relationshipsvictoria.com.au www.relationshipsvictoria.com.au/view-location/location/4	reception@rav.org.au
Melbourne	Helpline 03-9635 3610 CASA House is attached to the Royal Women's Hospital in Parkville. It is a government funded organisation which provides services on a 24 hour basis. We are committed to ensuring that the silence which surrounds sexual assault continues to be broken. Our services are FREE & confidential to adult survivors and victims of recent or past sexual assault regardless of gender. Support also for non offending family and friends.	CASA House Queen Victoria Women's Centre Level 3 210 Lonsdale Street Melbourne Victoria 3000 03-9635-3600 Office	www.casahouse.com.au casa@thewomens.org.au
Melbourne	Advice line 03-9345-6391 At the Gate house Centre we provide family therapy for those affected by sibling sexual abuse. Please contact us for a full range of services and therapies.	Gatehouse Centre The Royal Children's Hospital 50 Flemington Road Parkville Melbourne Victoria 3052 03-9345-6391 Advice / Office 03-9345-6453 FAX www.rch.org.au/gatehouse/	www.rch.org.au gatehouse.centre@rch.org.au
Melbourne	Helpline 1300-364-277 Local helpline 03-8625-3666 RAV is a community-based not for profit organisation with no religious	Relationship Australia - Victoria 379 Collins Street Melbourne Victoria 3000	reception@rav.org.au

affiliations. Our services are for all members of the community as family violence affects people from all walks of life. We offer counselling at our RAV centres. Counselling sessions are totally confidential and non judgemental.

03-8625-3666 Office / Helpline
www.relationshipsvictoria.com.au
www.relationshipsvictoria.com.au/view-location/location/11

Melbourne

FREECALL 1800-755-988
Local helpline 03-9413-5600
We provide services and responses to issues of family violence in culturally and linguistically diverse communities.
Family violence support
Culturally appropriate support
Family relationship support
Prevention and early intervention
Crisis intervention
Advice and information
Assistance with accommodation
Help obtaining financial support
Assistance with legal issues
Help with immigration issues
Court support
Therapeutic group work
We speak over 20 languages

In Touch Multicultural Centre
Against Family Violence
GPO Box 2905
Melbourne
Victoria 3001
03-9413-5600 Office / Helpline.

www.intouch.asn.au
admin@intouch.asn.au

Mildura

A resource website for those who require information regarding services rape, sexual assault, child abuse, family violence and domestic violence.

Mallee Sexual Assault Unit
144-146 Lime Avenue
Mildura
Victoria 3500
03-5025-5400 Office

www.msau-mdvs.org.au
info@msau-mdvs.org.au

Morwell

Advice and Help 03-5134-3922
Gippsland Centre Against Sexual Assault assists past and recent victims / survivors of sexual assault with ongoing support, counselling and group work. We also offer an eight week family violence support group, please see website for more details. Our offices are in **Morwell** and **Bairnsdale** with outreach to the whole of the Gippsland region.

Gippsland Centre Against Sexual Assault
PO Box 1124
Morwell
Victoria 3840
03-5134-3922 Office / Advice

www.gcasa.org.au
mail@gippscasa.org

Ringwood East

Help and Advice 03-9870-7330
ECASA provides counselling and advocacy services to men, women, children and young people who are victims/survivors of recent or past sexual assault.
Short - medium term counselling
short - medium term advocacy
Therapeutic group work for young women, women adult survivors and male adult survivors.
Outreach locations at **Healesville, Yarra Junction, Doncaster, Ferntree Gully and Hawthorn.**

Eastern Centre Against Sexual Assault (ECASA)
17 Ware Crescent
Ringwood East
Victoria 3135
03-9870-7330 Addvice / Office

www.easternhealth.org.au
ecasa@easternhealth.org.au

Sebastopol	Helpline 03-5320-3933 FREECALL 1800-806-292 We provide FREE and confidential counselling and support for victims/ survivors of past or recent sexual assault. As well as for those affected by or participating in the Royal Commission. Our services are available to men, women, girls and boys.	Ballarat Centre Against Sexual Assault. Ballarat Health Services Sebastopol Complex Sebastopol Victoria 3353 03-5320-3933 Office / Helpline	www.casa.org.au/ballaratcasa@bhs.org.au
Shepparton	Helpline 03-5831-2343 Toll Free 1800-112-343 24 hours support@gvcasa.com.au We are one of 15 centres throughout Victoria that provides services to victims / survivors of sexual assault to the local government area's of Greater Shepparton, Mitchell, Strathbogie, Murrindindi and Moira	Goulburn Valley Centre Against Sexual Assault 130 Nixon Street Shepparton Victoria 3630 03-5831-2343 Office /Helpline.	www.gvcasa.com.au gvcasa@bigpond.com
Shepparton	Helpline 1300-364-277 Local helpline 03-5820-7444 RAV is a community-based not for profit organisation with no religious affiliations. Our services are for all members of the community as family violence affects people from all walks of life. We offer counselling at our RAV centres. Counselling sessions are totally confidential and non judgemental.	Relationship Australia - Victoria 634 Wyndham Street Shepparton Victoria 3632 03-5820-7444 Office / Helpline www.relationshipsvictoria.com.au www.relationshipsvictoria.com.au/view-location/location/7	reception@rav.org.au
Sunshine	Helpline 1300-364-277 Local helpline 03-8311-9222 RAV is a community-based not for profit organisation with no religious affiliations. Our services are for all members of the community as family violence affects people from all walks of life. We offer counselling at our RAV centres. Counselling sessions are totally confidential and non judgemental.	Relationship Australia - Victoria 1st Floor Harvester Centre 4 Devonshire Road Sunshine Victoria 3020 03-8311-9222 Office / Helpline www.relationshipsvictoria.com.au www.relationshipsvictoria.com.au/view-location/location/5	reception@rav.org.au
Thomastown	After Hours Emergency 13-12-78 Helpline 03-9450-0900 Our mission at the Childrens Protection Society is to break the cycle of abuse and neglect in families and to improve the live chances and choices for all children. Our services include: Sexual abuse counselling and prevention program. Support and counselling to families who have been affected by child sexual abuse.	Childrens Protection Society Suite 1/62 Keon Parade Thomastown Victoria 3074 03-9450-0900 Office / Helpline	www.cps.org.au cps@cps.org.au

Traralgon	<p>Helpline 1300-364-277 Local helpline 03-5175-9500 RAV is a community-based not for profit organisation with no religious affiliations. Our services are for all members of the community as family violence affects people from all walks of life. We offer counselling at our RAV centres. Counselling sessions are totally confidential and non judgemental.</p>	<p>Relationship Australia - Victoria 1/42 Kay Street Traralgon Victoria 3844 03-5175-9500 Office / Helpline www.relationshipsvictoria.com.au www.relationshipsvictoria.com.au/view-location/location/8</p>	<p>reception@rav.org.au</p>
Wangaratta	<p>Freecall 1800-806-292 24 hours Free from most landlines Umcasa provides FREE and confidential counselling for people affected by sexual assault recently or in the past. Our services are for male and female adults, young people, children and their parents or caregivers. Duty Crisis counselling Counselling, advocacy, information Groups for victims / survivors Support for family and friends Outposted services in Benalla and Wodonga.</p>	<p>Upper Murray Centre Against Sexual Assault (UMCASA) 50 Docker Street PO Box 438 Wangaratta Victoria 3676 03-5722-2203 Office www.benallaservices.com.au/home/service/339</p>	
Warrnambool	<p>Freecall 1800-806-292 24 hours Free from most landlines The South Western Centre Against Sexual Assault is funded by the state government and is a department of South West Healthcare. Counselling and support for children men and women who have been sexually assaulted recently or in the past. Counselling and support for women and children who are or have been victims of family violence. 24 Hour crisis response for assaults that have occurred within the past 14 days. Group work, information & advocacy. Regular Services from Camperdown Portland and Hamilton.</p>	<p>South Western Centre Against Sexual Assault (SWCASA) South West Healthcare Ryot Street Warrnambool Victoria 3280 03-5564-4144 Office</p>	<p>www.swcasa.org.au casa@swh.net.au</p>